

Ruislip Gardens Primary School



10th March 2020

Dear Parents/Carers

I am writing to provide a further update about the school's response to the coronavirus outbreak. I want to reassure you that the wellbeing of our children and staff is our priority. Any updates, guidance or advice received from the Department for Education (DfE) and Public Health England are shared with staff and parents as advised.

You may be aware that a staff member's spouse has tested positive for Covid-19. The staff member and other family members are not showing any symptoms but are self-isolating as a precautionary measure. I have consulted with and taken advice from Public Health England, they have assured us that the risk for any member of our community is negligible as any contact would have been secondary, further, our staff member has not been in school since 26th February (13 days ago).

As before, we will continue to follow the government advice which is to ensure that you thoroughly wash your hands using soap and water for 20 seconds on a regular basis. In school we are promoting this and being extra vigilant.

A dedicated helpline relating to school coronavirus issues has also been provided for parents with any specific concerns or questions;

Phone: 0800 046 8687

Email: DfE.coronavirushelpline@education.gov.uk

Opening hours: 8am to 6pm (Monday to Friday)

You can also call the NHS 111 telephone number or refer to www.nhs.uk/coronavirus

Please call NHS 111 if:

- you think you might have coronavirus
- if you are worried about your symptoms or those of a child or colleague; do not go directly to your GP or other healthcare environment
- in the last 14 days you've been to a country or area with a high risk of coronavirus —see the NHS [coronavirus advice for travellers](#)
- you've been in close contact with someone with coronavirus see: <https://www.nhs.uk/conditions/coronavirus-covid-19>



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Public Health England phone lines are getting an unprecedented number of calls at the moment. If you require advice from them please use the online tool:

<https://111.nhs.uk/covid-19>

You can find further information on the [Public Health England Blog](#) and the [NHS UK website](#).

The latest information on the coronavirus can be found at:

<https://www.gov.uk/coronavirus>

I will continue to monitor all guidance issued in relation to the coronavirus and will update parents/carers as necessary.

Yours sincerely

Sheila O'Neill
Deputy Head

